



YEAGERS HARDWARE RETURN POLICY

Buy too much, get the wrong size, have a problem or just a change of heart? Yeager's Hardware returns easy. We accept returns within 90 days from original purchase date (some exclusions apply*).

General Guidelines for your return or exchange:

- Returns with a receipt within 30 days of purchase: Exception may apply
 - Purchase made with cash: A cash refund will be issued
 - Purchases made with a check: refund will be issued in the form of a ACE Gift Card if the receipt is less than 14 days old. A cash refund will be issued if the check is more than 14 days old and no outstanding checks with Yeager's.
 - Purchase made with a credit card: a credit will be issued to the account.
 - Purchases made with a gift card: An gift card will be issued
 - Purchases made on Yeager's In House Account: a credit will be applied to your account.
- Returns without receipt after 30 days of purchase: Exceptions may apply
 - For transactions without a receipt, we may be able to re-print a receipt if the original purchase was made by using your Ace Reward Card.
 - If a customer cannot produce a receipt and or a receipt cannot be provided, no return or exchange will be allowed unless authorized by a store manager.
 - Any return without a receipt will be put on ACE Merchandise Return Card when approved.
- Exceptions concerning your return or exchange:
 - Ace warrantied items are subject to exchange unless authorized by a store manager.
 - Craftsman warrantied items are subject to Craftsman return policies. See a store manager for more information.
 - Generators are sent to authorize service dealer. No Refunds
 - Return policy varies by product type. These exception are denoted on the front of the register in the following manner:
 - No returns on used hand or power tools outside of 30 days.
 - Gas Powered item returned or exchanged within in 30 days of purchase with a receipt if the item has not been used, in original package, and no gas was put in the item. If item do not meet these rules, the customer must take item to authorized service center for repair. If not under warranty, repair is at customer's expense. Returns, refund, or exchanges must have a receipt.
 - Stock merchandise that is cut or altered may not be returned.
 - Mixed paint may not be returned unless it fall under the warranty guidelines
 - Water heater return policy see store associate for details.